

	this concern, DISCONTINUE this test and FOLLOW the TSB instructions. If no Technical Service Bulletins (TSBs) address this concern, PERFORM the APIM Hardware Test. Refer to APIM HARDWARE TESTING .
No	The system is operating correctly at this time. The concern may have been caused by module connections. ADDRESS the root cause of any connector or pin issues.

DIAGNOSIS AND TESTING > INFORMATION AND ENTERTAINMENT SYSTEM > PINPOINT TESTS > PINPOINT TEST S : THE AUDIO INPUT JACK IS INOPERATIVE OR DOES NOT OPERATE CORRECTLY

Refer to Audio System/Navigation - With SYNC Without Touchscreen for schematic and connector information.

Normal Operation and Fault Conditions

REFER to: Information and Entertainment System - System Operation and Component Description . See Audio Input Jack Mode and Audio Input Jack.

Possible Sources

- Customer's device
- Wiring, terminals, or connectors
- Audio input jack
- APIM

DIAGNOSIS AND TESTING > INFORMATION AND ENTERTAINMENT SYSTEM > PINPOINT TESTS > PINPOINT TEST S : THE AUDIO INPUT JACK IS INOPERATIVE OR DOES NOT OPERATE CORRECTLY > PINPOINT TEST S : THE AUDIO INPUT JACK IS INOPERATIVE OR DOES NOT OPERATE CORRECTLY

S1 RESET THE APIM (SYNC MODULE) AND RECHECK SYNC ® SYSTEM OPERATION

Remove any devices connected to the USB port and audio input jack.

Carry out an APIM power reset by disconnecting the battery for 1 minute, then reconnecting it.

Wait at least 2 minutes for the APIM to re-initialize.

Connect: MIT 105-00120.

Using the MIT 105-00120, attempt to play an audio file using the audio input jack.

Is the audio output OK for the audio input jack?